



Democratic and Member Support

Chief Executive's Department
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PLACE AND CORPORATE OVERVIEW AND SCRUTINY COMMITTEE

Wednesday 7 March 2018
3.00 pm
Warspite Room, Council House

Members:

Councillor Bowie, Chair
Councillor Ball, Vice Chair
Councillors Carson, Churchill, Sam Davey, Fletcher, Fry, Mavin, Morris, Penberthy and Storer.

Members are invited to attend the above meeting to consider the items of business overleaf.

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Tracey Lee
Chief Executive

Place and Corporate Overview and Scrutiny Committee

Agenda

1. Apologies

To receive apologies for non-attendance submitted by Members.

2. Declarations of Interest

Members will be asked to make any declarations of interest in respect of items on this agenda.

3. Minutes

(Pages 1 - 14)

To confirm the minutes of the meetings held on the following dates –

- 6 December 2017
- 3 January 2018
- 31 January 2018

4. Chair's Urgent Business

To receive reports on business, which in the opinion of the chair, should be brought forward for urgent consideration.

5. Shared Services - Trade Union Recognition Agreement Update - to follow

The Committee will receive an update on Shared Services – Trade Union Recognition Agreement.

6. Library Service Update

(Pages 15 - 36)

The Committee will receive an update on the Library Service.

7. Waste Services Update - to follow

The Committee will receive an update on Waste Services (Including Trade Waste).

8. Staff Survey - to follow

The Committee will receive information on the Staff Survey.

9. Customer Services (Contact Centre Performance) Update

(Pages 37 - 54)

The Committee will receive an update on Customer Services (Contact Centre

Performance).

10. Homelessness Delivery Plan - to follow

The Committee will receive the Homelessness Delivery Plan.

11. Capital and Revenue Monitoring Q3 (Pages 55 - 76)

This item is for information only. Relevant Cabinet Members and officers have not been asked to attend. If further information is required members are asked to contact the Chair and Democratic Advisor.

12. Tracking Decisions (Pages 77 - 82)

The Committee will monitor the progress of its decisions.

13. Work Programme (Pages 83 - 86)

The Committee will be asked to consider and approve the work programme and give consideration to the prioritising tool.